

# Lebe'oetz



## OUR HOUSE RULES

We want you to feel home, cozy and comfortable. Therefore we have put a lot of effort into the furnishing and hope that you will find everything you need. The following house rules should serve as a help in order to enjoy a harmonious stay.

By treating the apartments in an orderly manner, you will help us to provide you and other guests satisfactory premises.

### General

In case you miss something in the apartment, or if you need help, please do not hesitate to contact us. Please feel free to use everything that is being provided in the apartments and on the terraces. However, we ask you to handle the furniture and fixtures with care. Please make sure that your fellow travelers comply with the house rules.

### Kitchen

We ask you to put dishes, pots and cutlery only in clean and dry condition in the cabinets. Please help us to keep the kitchen clean and tidy, do not leave hot items on the tables without using a coaster. Please use a coaster for cutting.

### Damage

Misfortunes can happen to anyone. However, please inform us of any damage so we can fix the problem as quickly as possible. Keep in mind, that the rentee is liable for damages, in the amount of the replacement costs.

## Duty of Care

We ask you to treat the rental properties with care and to make sure that also fellow travelers and relatives comply with the house rules. Please leave all doors of the house closed at all times. In addition, we ask you to close the windows when leaving the house in order to avoid possible damage caused by storms or burglary. Please go easy on resources such as water and electricity.

## Waste Management

We kindly ask you to separate your waste into residual waste, paper, plastic, glass and metal. You will find appropriate containers under the sink. We also ask you to regularly bring your trash to the garbage-room on the ground floor. Please do not throw any waste, food leftovers, harmful liquids and suchlike in the kitchen sink, toilets, showers or other sinks. Please keep the pipes clean and do not dispose of hygiene items in the toilets.

## Cleaning

You can book additional cleaning during your stay. We ask you to do that one day in prior through our Gastfreund-App.

Our cleaning rates:

Top 1 / € 90,-

Top 2 / € 60,-

Top 3 / € 120,-

Top 4 / € 60,-

Top 5 / € 100,-

We also kindly ask you to remove extreme dirt or liquids on the floor or on work surfaces immediately. You can find cleaning utensils in the cabinet.

## Rest Period

Please observe public rest periods such as noon, night and Sunday and be aware of general quiet hours between 10 PM and 7 AM in deference to neighbours.

## Wi-Fi

A wireless internet connection (WLAN) is available in the apartments. For the access-code please note the fact-sheet in the apartment or scroll through our Gastfreund-App on the tablet. We as the landlord exclude any liability when it comes to the internet use of the rentee. We kindly ask for your understanding that we have to protect ourselves against any misuse by a signature on your part.

## Smoking

Smoking in the apartments is permitted. Please leave the apartment when smoking and dispose of cigarette butts in the ashtray that is located on the terrace.

## Children

Children are very welcome. A baby crib and baby chair are provided for children under three years of age at no additional charge.

## Pets

Unfortunately, no pets are allowed in our apartments.

## Parking

Parking facilities are provided in front of the apartments. We also provide two charging stations for e-vehicles. Feel welcome to use public parking spots in the immediate vicinity. The parking facility provided by us does not constitute a custody agreement. In other words, in the event of loss or damage to your vehicle, the landlord is not liable.

## Householder's rights

In case of immediately necessary repairs, we ask for your understanding, that we reserve the right to access the apartment without your permission.

## Keys

We use a digital key system. We ask you to close all doors when leaving the house. You will get your access code for the apartment house with your booking confirmation. Then you can easily open all doors via smartphone or code during your stay.

## Liability

The landlord is not liable for valuables of guests.